

# SMS Integration

SMS messaging is an optional component. Messaging is provided by irwinSolutions Pty Ltd (<http://www.irwinsolutions.com/>) where credit can be prepaid.

## Enable integration

SMS settings are located in System -> System -> Setting

Setting Key	Setting Value	Setting Type	Setting Description
otp_sms_message	Your OTP password is :otp_password: this will expire in :string	string	OTP SMS message template
parts_orders_automatic_sms_on	False	boolean	Automatically send SMS in specified in templateid when status set to Available.
parts_orders_sms_reply_to_email	sms@localhost	string	Reply email address for SMS messages sent from automatic SMS messages.
parts_orders_sms_templateid	1	integer	SMS template for SMS messages sent from automatic SMS messages.
sms_appointments_checked_in	False	boolean	SMS appointments check box status in wizard 0 = unchecked, 1 = checked
sms_appointments_templateid	-1	integer	Default SMS templateid for SMS appointments.
sms_appointments_to_email	support@irwinsolutions.com	string	Recipients of SMS appointment report. (Separate multiple accounts with ;)
sms_confirm_to_email		string	Email address SMS delivery confirmations are sent to. Not Required
sms_default_reply_email	sms@localhost	string	Default email address for SMS replies. (required if sms_reply_type = 2)
sms_http_reply_url	http://localhost:8000/	string	HTTP url for SMS replies, port should match port service is running on. (required if sms_repl [n
sms_integration	True	boolean	SMS integration enabled. (0 = False, 1 = True)
sms_max_message_days_age	2	integer	Maximum age of message before SMS message is expired.
sms_max_message_size	300	integer	Maximum Size of SMS Message (160 characters is 1 standard message)
sms_password	*****	string	SMS webservice password.
sms_reply_type	2	integer	1: Reply to email, 2: HTTP Reply to Service Scheduler.
sms_scheduler_enabled	True	boolean	Scheduler will only allow transmission of SMS messages during certain time period.
sms_scheduler_end_time	07:00:00 PM	time	SMS Scheduler end time.
sms_scheduler_start_time	07:00:00 AM	time	SMS Scheduler start time.
sms_seconds_between_poll	30	integer	Seconds between webservice calls to query messages
sms_second_between_poll	30	integer	Seconds between webservice calls to query messages
sms_username	username	string	SMS webservice username.

Once an account has been provided set **sms\_integration** to 1 and update **sms\_username** and **sms\_password** with credentials.

If you would like customer SMS replies to go to an email address set **sms\_default\_reply\_email**

SMS replies are possible back to Service Scheduler, this requires port forwards to the Service Scheduler server port (default 8090) and then a public URL back to this instance set into **sms\_http\_reply\_url**. (eg <http://mycompany.com:8090>)

Check with your IT or network administrator that the Service Scheduler server can access [primary.smartmessagingervices.net/gateway/services/SMSService?wsdl](http://primary.smartmessagingervices.net/gateway/services/SMSService?wsdl)

sms_confirm_to_email	Email address SMS delivery confirmations are sent to. Not Required
sms_default_reply_email	Default email address for SMS replies. (required if sms_reply_type = 1)
sms_http_reply_url	HTTP url for SMS replies, port should match port service is running on. (required if sms_reply_type = 1)
sms_integration	SMS integration enabled. (0 = False, 1 = True)
sms_max_message_days_age	Maximum age of message before SMS message is expired.
sms_max_message_size	Maximum Size of SMS Message (160 characters is 1 standard message)
sms_password	SMS webservice password.
sms_reply_type	1: Reply to email. 2: HTTP Reply to Service Scheduler.
sms_scheduler_enabled	Scheduler will only allow transmission of SMS messages during certain time period.
sms_scheduler_end_time	SMS Scheduler end time.
sms_scheduler_start_time	SMS Scheduler start time.
sms_username	SMS webservice username.
sms_wsdl	SMS webservice WSDL. Leave as default <a href="http://primary.smartmessagingservices.net/gateway/services/SMS/Service?wsdl">primary.smartmessagingservices.net/gateway/services/SMS/Service?wsdl</a>

## SMS Templates

SMS templates are available under System -> Messaging -> SMS -> Templates

Service Scheduler - ABit Mazda

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New Edit

Sms Template N...	Sms Template ...	Sms Template T...	Template Class ...	Smste...	Smste...
▶ Vehicle Ready	Your vehicle is now				1

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An SMS template can include data related to the module you are sending it from. For example a service job could use the field :license: to send a message that include the vehicle registration.

SMS Template

Name  
Vehicle Ready

Message  
Your vehicle :license: is now available for pickup.

Template Type  
Service

Template Variables

Variable	Description
:job_type:	Job Type
:status_name:	Status Name
:wash_status:	Wash Status
:wheel_alignment:	Wheel Alignment
:loan_car:	Loan Car
:vip:	Vip
:account_type:	Account Type
:key_tag_id:	Key Tag Id
:license:	License
:details:	Details
:details_extra_work:	Details Extra Work
:customer:	Customer
:contact:	Contact
:telephone_1:	Telephone 1

Double click variable to place into cursor position in the message template.

Edit Save and Close Save Cancel

If the template type is left blank then the template is generic and can be used anywhere. This limits template fields to generic business and user details.

SMS Template

Name  
Vehicle Ready

Message  
Your vehicle is now available for pickup.

Template Type

Template Variables

Variable	Description
:active_user_business_fac...	Active user fax number
:active_user_business_ph...	Active user phone numb
:active_user_business_ph...	Active user phone exten.
:company_abn:	Company ABN
:company_name:	Company Name
:company_website:	Company Website
:company_email_address:	Company Email Address
:company_telephone:	Company Telephone
:company_facsimile:	Company Fax Number
:company_postal_address:	Company Postal Address
:company_street_address:	Company Street Address
:current_date:	Current Date
:current_time:	Current Time

Double click variable to place into cursor position in the message template.

Edit Save and Close Save Cancel

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