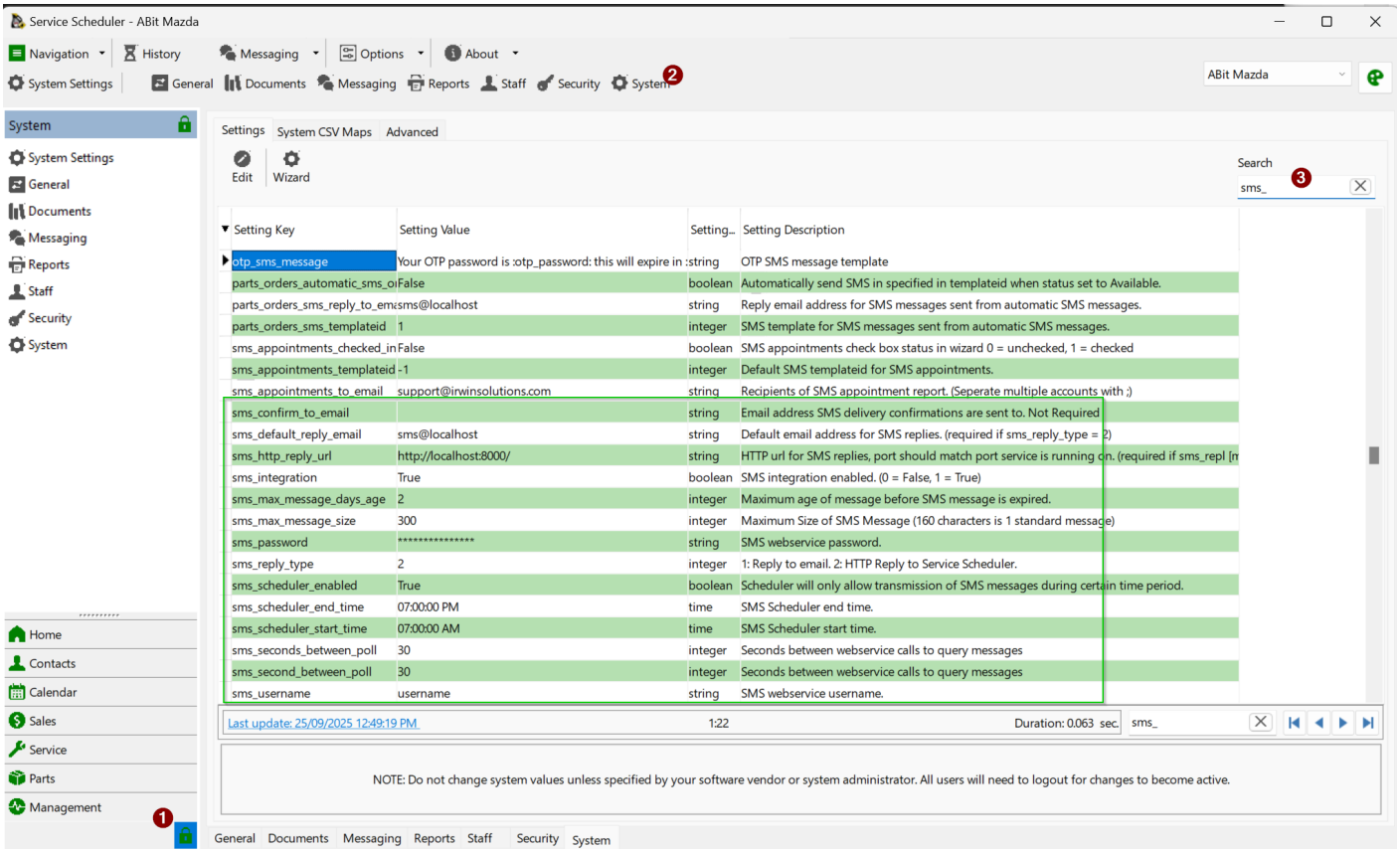
SMS Integration

SMS messaging is an optional component. Messaging is provided by irwinSolutions Pty Ltd (http://www.irwinsolutions.com/) where credit can be prepaid.

Enable integration

SMS settings are located in System -> System -> Setting



Once and account has been provided set **sms_integration** to 1 and update **sms_username** and **sms_password** with credentials.

If you would like customer SMS replies to go to an email address set **sms_default_reply_email**

SMS replies are possible back to Service Scheduler, this requires port forwards to the Service Scheduler server port (default 8090) and then a public URL back to this instance set into **sms_http_reply_url**. (eg http://mycompany.com:8090)

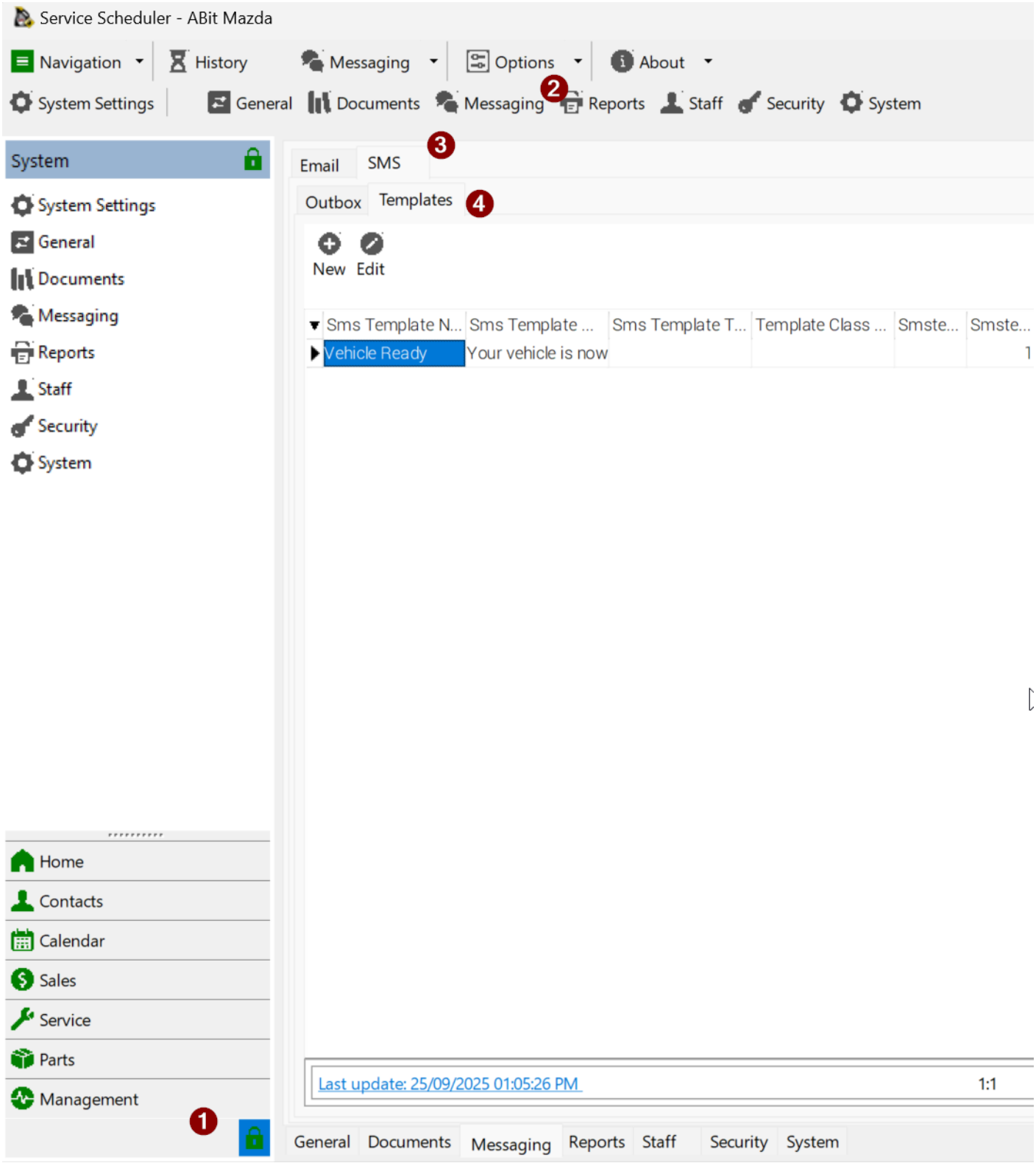
>

> Check with your IT or network administrator that the Service Scheduler server can access primary.smartmessagingservices.net/gateway/services/SMSService?wsdl

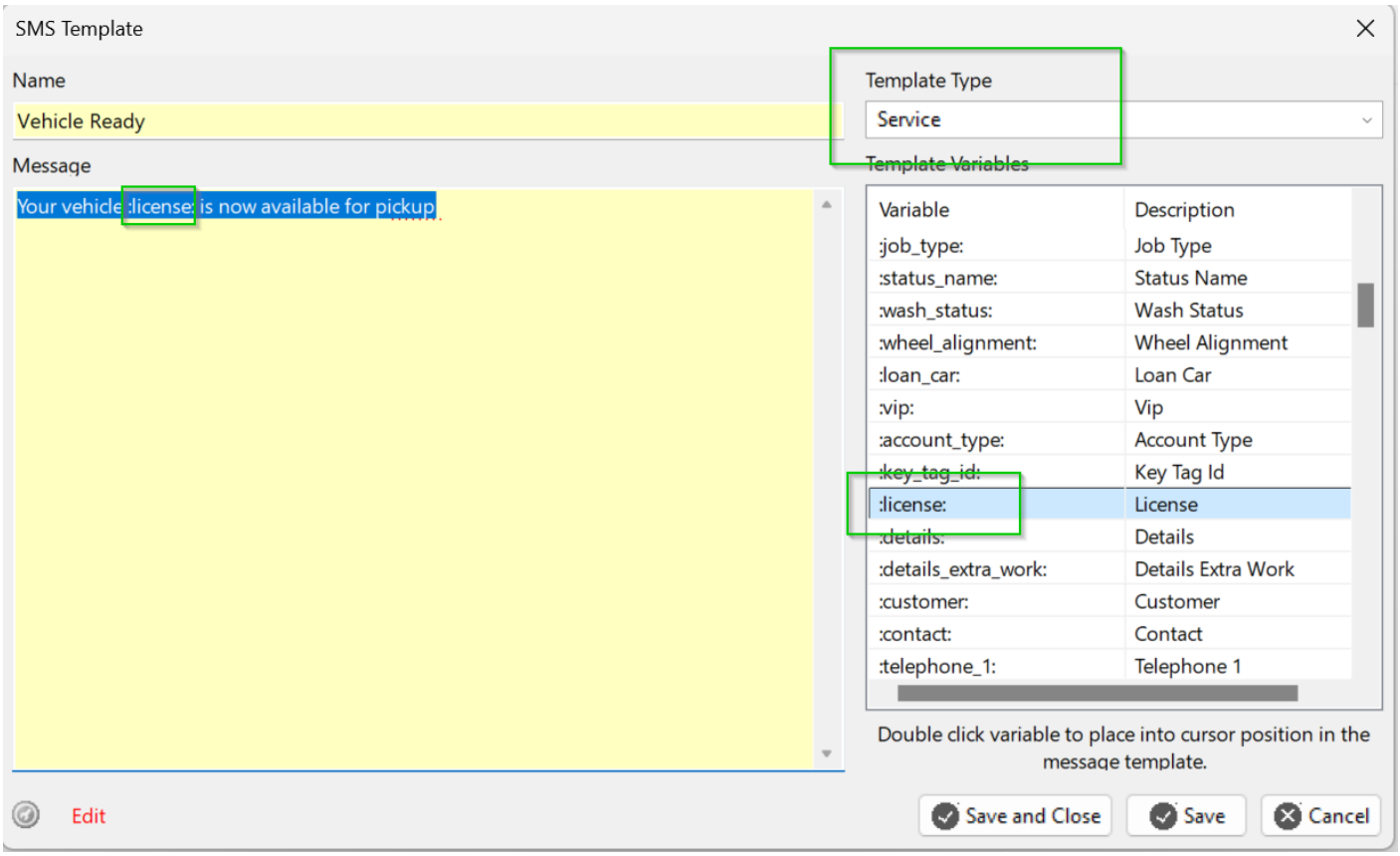
sms_confirm_to_email	Email address SMS delivery confirmations are sent to. Not Required
sms_default_reply_email	Default email address for SMS replies. (required if sms_reply_type = 1)
sms_http_reply_url	HTTP url for SMS replies, port should match port service is running on. (required if sms_reply_type = 1)
sms_integration	SMS integration enabled. (0 = False, 1 = True)
sms_max_message_days_age	Maximum age of message before SMS message is expired.
sms_max_message_size	Maximum Size of SMS Message (160 characters is 1 standard message)
sms_password	SMS webservice password.
sms_reply_type	1: Reply to email. 2: HTTP Reply to Service Scheduler.
sms_scheduler_enabled	Scheduler will only allow transmission of SMS messages during certain time period.
sms_scheduler_end_time	SMS Scheduler end time.
sms_scheduler_start_time	SMS Scheduler start time.
sms_username	SMS webservice username.
sms_wsdl	SMS webservice WSDL. Leave as default primary.smartmessagingservices.net/gateway/services/SMSService?wsdl

SMS Templates

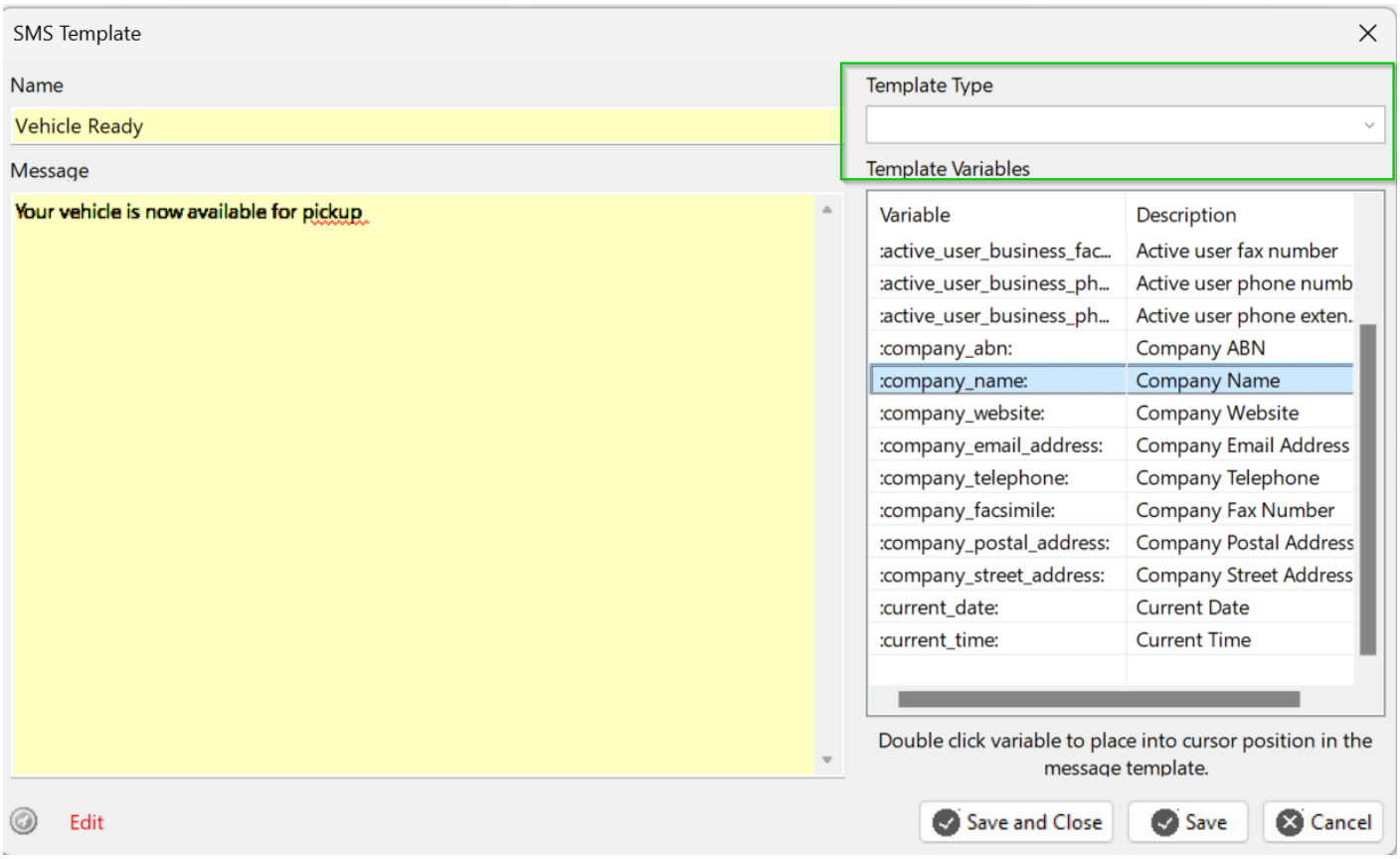
SMS templates are available under System -> Messaging -> SMS -> Templates



An SMS template can include data related to the module you are sending it from. For example a service job could use the field :license: to send a message that include the vehicle registration.



If the template type is left blank then the template is generic and can be used anywhere. This limits template fields to generic business and user details.



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